Question one

*Customer* makes a *Video request* to the *Rent Video* process.

The *Rent Video* process also receives *Video info.* from the *Video Library* data store. As a result, the process produces a *Bill* to the *Customer*, and stores the *Rental info.* into the *Rental* data store.

A *Customer* can *Return Video* by providing *Video & Rental info*.

The process stores the *Video info.* into the *Video Library* data store and *Rental info.* into the *Rental* data store. As a result, *Return receipt* is delivered to the *Customer*

